

Case Study



In this Case Study

Lilly* was a ninety-nine year old lady who suffered from short term memory loss and poor mobility.

Lilly's health was quickly deteriorating, and as she lived alone, a serious fall resulted in Lilly being admitted to hospital. Whilst in hospital, she was given a prognosis of only weeks to live .

Advantage Healthcare worked closely with Lilly's local District Nursing team to ensure that she received the care necessary to improve her current situation and that she was prepared for the future.

Lilly* was a ninety-nine year old lady who suffered from short term memory loss and poor mobility. Prior to the care package being delivered by Advantage Healthcare, Lilly's health was quickly deteriorating, and as she lived alone, a serious fall resulted in Lilly being admitted to hospital.

Whilst in hospital, she was given a prognosis of only weeks to live. Lilly was discharged by the hospital and a twenty-four hour care package was put in place. The package would assist with personal care, ensuring that she had a nutritionally balanced diet and maintained an adequate fluid intake. Lilly had one son, who lives out of the area and visits once a week.

Advantage Healthcare received the remit from Lilly's PCT and worked closely with her local District Nursing team to ensure that she received the care necessary to improve her current situation and that she was prepared for the future.

Individual care plans were written for each need identified, including: a detailed assessment of her needs and any problems; the aims and objectives of the PCT; and an intervention plan to achieve these objectives. At each visit Advantage Healthcare documented relevant information in each section of the care plan enabling a clear view of progress made.

Continuity of care was crucial, due to Lilly's short term memory loss a Care Worker with extensive palliative care experience was arranged to visit Lilly five days per week, with four others visiting her nights and weekends.

Advantage Healthcare provided care to Lilly for eleven months, continually reviewing and adapting the care plans in place as her needs changed. She passed away peacefully in her own home as was her wish, her main Care Worker was with her and her family were informed immediately, which was their wish.

For the local PCT it was a more cost effective to provide Lilly with care at home rather than the cost of frequent emergency hospital admissions, and it also allowed Lilly the choice of where she wanted to live.

** Service users details and photo have been changed for data protection reasons*